



Microsoft 365 Copilot

## Microsoft Copilots... an Incomplete List



Copilot "Bing Chat"



Copilot for Personal Use

### **Dynamics Copilot**



Better sales and customer support

**Copilots for Business** 

## Fabric Copilot



Better data analytics and business intelligence

**Copilots for Analytics** 

### **Security Copilot**



Better threat detection, identification, and mitigation

**Copilot for Security** 

### **GitHub Copilot**



Better code development

**Copilot for Development** 

### **Power Platform Copilot**



Better creation of apps, workflows, and agents

Copilot for Low/No Code
Development



## **Copilot for Microsoft 365**



**Chat Assistant** 



Summarize Draft Coach



Meeting Recap Action Items



Synthesize Re-Write Suggest



Interpret Data Get Insights



Generate Organize Polish

# **Key Concepts**

<b>₫</b> ∱	Your data is your data	Your data never leaves its secure service boundary, it does not go to the open internet, and it is never used for model training purposes by Microsoft.
<b>C</b>	M365 Rules Apply	M365 Copilot inherits your security, compliance, and privacy policies set up in Microsoft 365.
0	Copilot is not Autopilot	Al generated content does not absolve the user of editing responsibility. We believe a human should be in the loop.
	Integrated into the apps you already use	M365 Copilot adds the power of generative AI to Word, Excel, Powerpoint, Outlook, Teams, and more.



#### Copilot for M365 Demo

User Persona:
Sean Waters
Procurement Officer

#### **Job/Role Profile:**

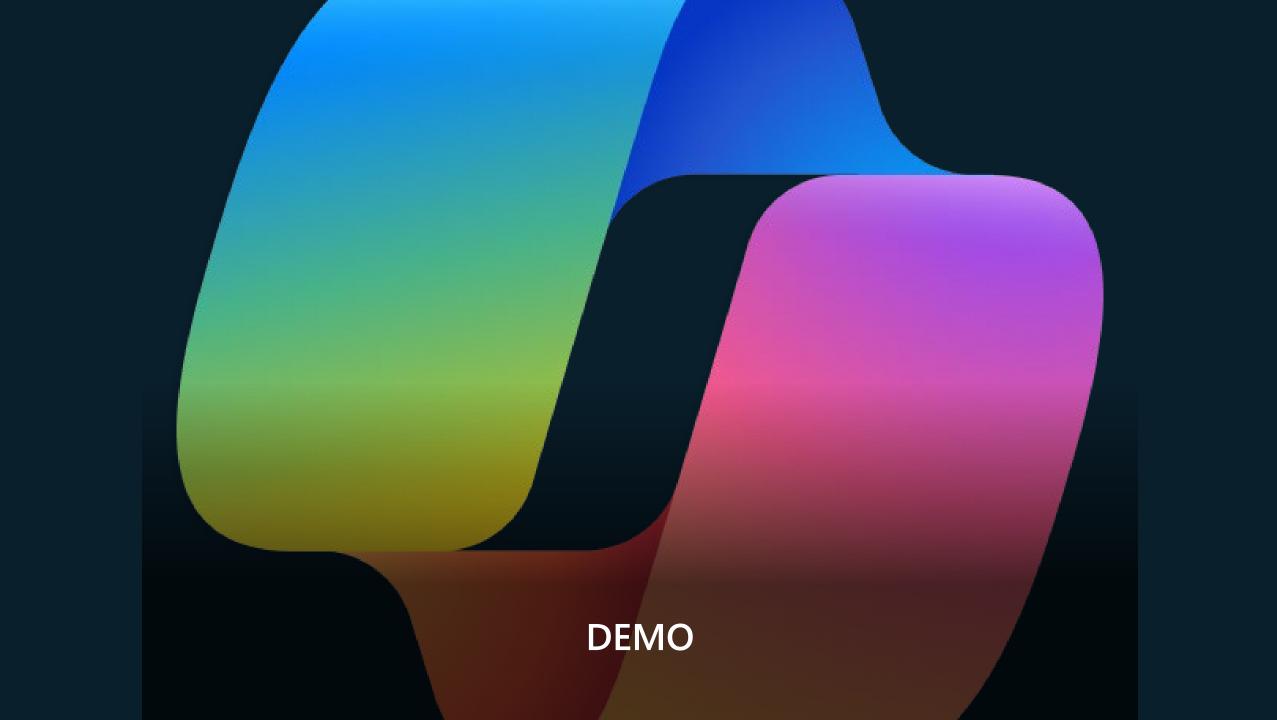
- Queen County Department of Transportation Communications Manager
- Leads team in writing RFPs, press releases, website content, and any formal written comms
- · Just returning from vacation in Japan!

#### Tasks:

- · Catch up from PTO, despite jet lag
- Complete Fleet Expansion RFP Document by adding in ferry information to RFP
- Incorporate Ferry fleet data from Excel into RFP
- Present on RFP to leadership at 3pm



Image credit: Copilot Designer with DALL-E (Please excuse spelling errors)



## M365 Copilot gives time back!

	T	ime Savings	
	<ul><li>M365 Copilot Chat</li><li>Digital assistant</li><li>Identify open action items</li><li>Update on day and schedule</li></ul>	15 min	In one day of work,
	Outlook  · Summarize long email threads  · Draft emails & use coaching suggestions	15 min	Copilot has saved <u>3 hours</u> ,  And the organization has
	<ul> <li>Teams Meetings</li> <li>Recap meeting topics (during and after)</li> <li>List action items (during and after)</li> <li>Ask questions about meeting content</li> </ul>	15 min	captured an ROI of 156%
W	<ul> <li>Word</li> <li>Synthesize long documents</li> <li>Suggest ideas to improve document</li> <li>Re-write paragraphs / sentences</li> </ul>	60 min	on the monthly cost of a M365 Copilot License
X .	Excel  · Analyze data  · Create charts and tables	15 min	
P	<ul> <li>PowerPoint</li> <li>Generate Presentation from file</li> <li>Organize presentation and add speaker notes</li> <li>Use natural language to edit slides, add images, etc</li> </ul>	60 min	= 3 hours of time savings

## M365 Copilot enables an accessible workforce



## Microsoft 365 Copilot

Inclusively embedded within Microsoft 365 Apps

Dyslexia	Neurodiversity	Mobility	Vision	Э
Summarize a document or webpage Writing an email reply Inspire me in Word Rewrite the following text in plain language	Change the tone of my email  Summarize past projects, stakeholders, and resources  Teams meeting chat interrogation	Teams meeting recap Create first draft of a document or presentation Search for conversations- email, Teams chat, documents Access companywide information	Summarize an inaccessible document Summarize a whiteboard Create a first draft of a document or presentation	

This is my Copilot. How can yours help you?

This is my Copilot - YouTube





## **Copilot for Microsoft 365**



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Synthesize Re-Write Suggest

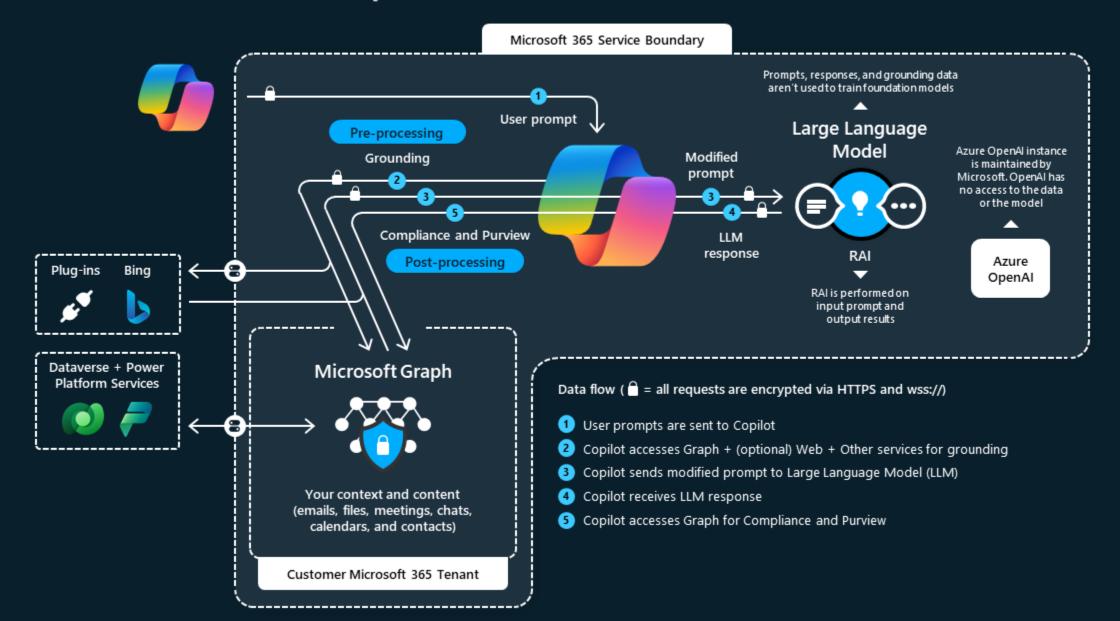


Interpret Data Get Insights



Generate Organize Polish

## Microsoft Copilot for Microsoft 365 architecture



## "Custom" Copilot Paths







## **Copilot Studio**



#### Microsoft 365 Copilot

	Studio	Copilot Studio	Copilot
Microsoft Solution Area	Azure	Business Applications (D365 & Power Platform)	Modern Work (M365)
Description	Use Azure AI services to build your own custom-trained Copilot across a variety of data sources. Use service from within browser or pin to Teams.	Create, manage, and publish plugins and GPTs from Copilot Studio for usage within M365 products (Teams mainly).	Utilize existing M365 Chat Copilot feature in Teams to perform natural language queries over M365 data, and 3P data you have ingested via Graph API.
Customize-ability	Highly customizable	Somewhat customizable	Minimal Customization
Technologies Used	Azure Open AI, Azure Services, AI Studio	Power Virtual Agent, Power Automate, Power Apps	Teams, M365 Graph
Licensing / Payment Model	Usage Pricing (Azure Consumption Bill)	Multiple licensing models: one example: \$200 for 25k messages / month	\$30 Per User Per Month License
GCC Availability	Available (but N/A)	Available	Not available (October 2024)
Documentation	<u>LINK</u>	<u>LINK</u> <u>LINK</u>	<u>LINK</u>





Microsoft Product Area	Bing Search	Modern Work (M365)
Description	Public, consumer product for an enhanced search and web experience using the power of LLMs	Utilize existing M365 Chat Copilot feature in Teams to perform natural language queries over M365 data, and 3P data you have ingested via Graph API.
Example Use Case	Helping plan a vacation or collect recipes for dinner	Al-enhanced workplace productivity: summarize and generate emails, presentations, and meetings
Customize-ability	Not customizable	Extensible to other data with Graph API, and to other applications with Copilot Studio
Technologies Used	Accessed via bing.com/chat, copilot.Microsoft.com, browser, Edge, and Windows OS	Teams, M365 Apps, M365 Graph
Licensing / Payment Model	Free, Consumer Product	\$30 Per User Per Month License
GCC Availability	N/A (available as consumer product)	Not available (Summer 2024)
Terms and Conditions	Bing Ts & Cs:  Microsoft Services Agreement  Microsoft Privacy Statement	Enterprise Agreement Terms:  Microsoft Product Terms  Online Services Agreement (Same as any M365 Product)